

Garden City Co-op Members,

We wanted to inform you of a change coming soon. The staff at GCC has been reviewing its accounting systems for the past year in an effort to find a solution to better meet both the Co-op's and your needs. Today's regulatory environment and the need to be real time and more accurate with data required us to change our accounting system for your Co-op. We chose a system that will allow us to be much more efficient and utilize our financial data more effectively. The system is built on current IT standards which will allow us to respond to changes in agriculture more rapidly.

The divisions that will utilize the new system will be Petroleum, Crop Production, and Administration. Grain will continue to use its current system. Staff is currently being trained on the new system and we are planning for a smooth transition. Our current plan is that we will migrate to the new system on February 1st.

This change will affect our customers in a few ways.

- You will have a new account number for the new system. The new number will be alpha-numeric instead of numeric only. Your grain account number will remain the same.
- Our documents that you receive from us such as statements and invoices will have a different design.
- We will have a new online account portal to access your non-grain information such as statements and electronic payment. Patron Access will still be available for grain information. In the beginning, the two online access websites will be separate, so you will have to request a new login for the new site. We understand this is not the best solution, so we hope to link the two sites in the future so you can have only one login to access both your grain and other information.

As previously stated, we hope this is a smooth transition for your Co-op, but we understand we will have some challenges. If you have any comments or suggestions please let us know. You can contact us at the Main Office, 620-275-6161 or 800-794-9389.